Charter School automates the Summer School enrollment process

South Bronx Charter Schools utilizes Optimum's process optimization and automation expertise to tackle complex, evergreen workflows.

Organization

South Bronx Charter Schools

Website

classicalcharterschools.org

Industry

Education

County

United States

Challenges

The client needed to map, optimize, and automate the student summer camp vetting and enrollment process to increase efficiency and reduce operational time and cost to perform this process on annual basis.
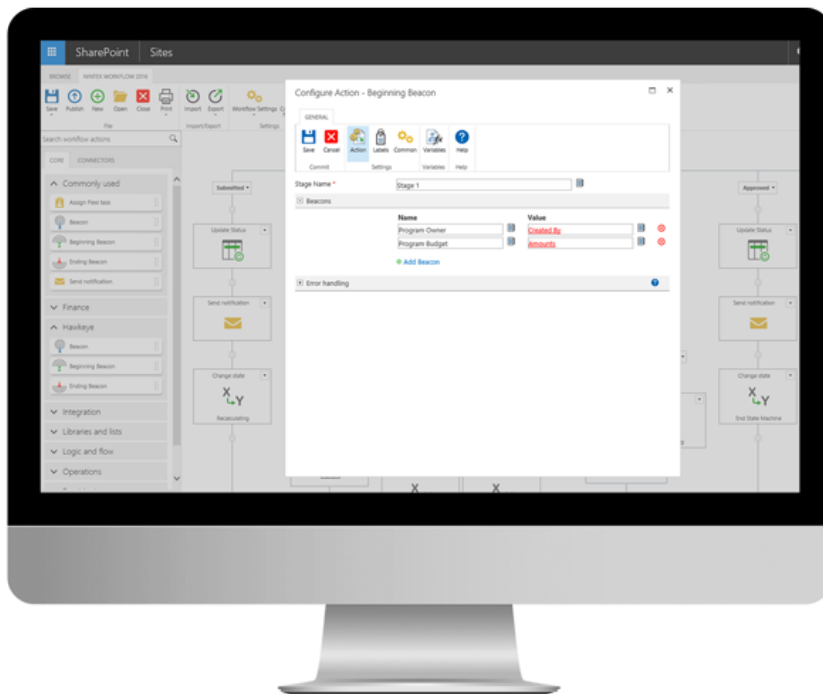
Optimum's Involvement

Optimum mapped the client's workflows, optimized them to accommodate future enhancements, and compiled student data from disparate systems.

Optimum then utilized Office 365 and Nintex solutions to enable automated enrollment and vetting processes.

Deliverables

A streamlined and automated student selection and enrollment process, including automated vetting and assignment, approval workflows, notifications, and automated letter generation to the students' families.

Optimum partners with Nintex to bring automation to school's summer camp enrollment process

Classical Charter Schools prepares K-8th grade scholars in the South Bronx to excel in college preparatory high schools. The school offers a Summer Learning Academy (SLA) program to both incoming students and returning students.

The process for vetting and enrolling students into the educational summer camps is complex, involving time-frames and deadlines, various academic and attendance related student parameters, and dynamic movement of students' data from one data source to another. Also, the data that was used in this process was originated from multiple systems and required consolidation and aggregation.

Due to this data and process complexity, only a small number of school personnel were able to gather the data from its sources, contextualize it, and publish it in a meaningful way to classroom personnel.

To address these process and efficiency challenges, the client engaged Optimum to map, optimize, and automate the student summer camp vetting and enrollment process to increase efficiency and reduce operational time and cost to perform this process on an annual basis.

Optimum mapped and engineered the work processes required to automate the selection and enrollment of students. We defined and documented the approval workflows, notifications, student-related metrics, data flows, and systems of origin. Timelines were developed to reflect the necessary triggering of automated document generation and alerts/notifications, while data thresholds were recorded to appropriately trigger student flagging for list assignment. Additionally, templates representing auto-generated letters and emails were assessed for workflow automation.

By utilizing SharePoint Online (Office 365) and Nintex's Workflow Automation Platform, Optimum then automated the entire summer camp evaluation and enrollment process for each individual grade and within all of the client's schools.

This automation greatly reduced email-based collaboration and manual review/approval processes and allowed for the viewing of near-real-time student performance data, list allocation, and camp enrollment status.

About Optimum

Optimum is a modern Software Solutions and Services firm, transforming businesses through the power of People, Technology, and Automated Processes.

By utilizing our expertise and experience in strategic planning, process optimization, and innovative technologies, our clients gain clarity and productivity, reduce operational and labor costs, ensure compliance, and enable business automation and transformation.

Optimum offers a full suite of software services and solutions, including Custom Software Design and Development, Business Advisory Services, Business Process Automation, Systems Integration, Business Intelligence and Analytics, Work Management and Collaboration Solutions, IT Project Management and Business Analysis, and Staff Augmentation. Learn more by visiting www.optimumcs.com.

About Nintex

Nintex is the global standard for process management and automation. Today more than 8,000 public and private sector clients across 90 countries turn to the Nintex Platform to accelerate progress on their digital transformation journeys by quickly and easily managing, automating and optimizing business processes. Learn more by visiting www.nintex.com and experience how Nintex and its global partner network are shaping the future of Intelligent Process Automation (IPA). For additional information, visit https://www.optimumcs.com/business-work-automation/

Product or service names mentioned herein may be the trademarks of their respective owners.

Optimum | *Education*