

Health Center Company Develops Analytics & Power BI Roadmap & Implementation Plan

Aviva Health is a Federally-Qualified Health Center (FQHC), a non-profit healthcare practice that provides high-quality, cost-effective primary healthcare to anyone seeking care, regardless of their insurance status or ability to pay. Aviva maintains and manages its clinical and patient data in various business applications, including a cloud-based EMR system and on-premises dental and financial applications. Most of these systems are not integrated and the business and patient data is not seamlessly flowing and transitioning between the

applications, resulting in data silos and lack of real-time KPI and data reporting and visibility. [Optimum's](#) certified Power BI experts conducted a 1-Day Power BI Assessment to review, assess, and document client's current data structure, systems of records, and reporting needs and challenges and developed a Power BI Roadmap and actionable plan, solution design options, and time/effort estimates to implement and rollout aggregated Power BI dashboards and reporting capabilities across the organization.



At-a-glance:

Customer: Aviva Health

Website: <http://www.aviva.health>

Customer Size: 100

Country: United States

Industry: Hospital & Health Care

Products and Services: Power BI, Nintex RPA

Optimum, Aviva Health, & Power BI and RPA

Customer Challenges

Aviva Health maintains and manages its clinical and patient data in various business applications, including a cloud-based EMR and on-premise dental and financial applications. Most of these systems are not integrated and the business and patient data is not seamlessly flowing between the applications, resulting in data silos and lack of real-time KPI and data reporting. The staff perform manual data entries/extraction to collect and aggregate data between the disparate systems in order to produce reports from the clinics and patient operations. Also company's executives need a centralized, aggregated, and interactive KPI reporting platform to increase visibility and insight into the business operation.

Optimum's Solution

Optimum's team of certified Power BI experts conducted an assessment of the client's current data architecture and structure, systems of record, and BI and reporting needs and challenges and developed a roadmap with actionable steps and recommendations to implement and rollout Power BI across the organization, while addressing the user experience, relevant KPIs/metrics, systems integration needs for data collection and aggregation. The roadmap provided the solution options to design, develop, deploy, and maintain the client's data analytics and BI environment, RPA and automation solutions for data extraction and aggregation across disparate systems, as well as time/effort estimates to implement.

Customer Benefits

The Assessment and Roadmap provided the client with a clear understanding of their current data and reporting structure, systems, and needs as well as an actionable roadmap with solution design options and implementation time/effort estimates for data creation and aggregation (data warehouse and RPA bots) and aggregated reporting across various business systems (Power BI dashboards).



Reduced Manual and Time-Consuming Data Creation and Aggregation Tasks



Increased Efficiency and Visibility into the Operations



Empowered Informed Decision-making and Reduced Operational Costs

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